



Verein Konzernverantwortungsinitiative  
Rahel Ruch  
Geschäftsleiterin  
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Postfach  
3001 Bern

**Chairman of the Board**  
**Dr. Beat Hess**  
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Zug, 8. July 2020

**Re: Petition against LafargeHolcim**

Dear Mrs Ruch

In my role as Chairman of the Board, I would like to personally respond to your petition launched in July concerning our operations in Nigeria. I take your allegations extremely seriously and would like to clarify the situation and open a dialogue with you.

Since 50 years, LafargeHolcim has been active in Nigeria working in close collaboration with our local communities through our Community Relations Committee (CRC) as well as with the local government and regulatory agencies including the National Environmental Standards and Regulations Enforcement Agency (NESREA), the Ministry of Environment and the Ministry of Mines.

The site operates according to the international standards of environmental management with an ISO 14001 certification, the reference in this area, and was most recently audited as such in 2019. When it comes to dust, we have been investing substantially in state of the art bag filters and cages to effectively contain dust emissions across our site and have halved our emissions over the years. We take our environmental performance very seriously and are closely monitoring the situation to constantly improve our operations on the ground with ongoing investments being implemented.

Wherever we operate we are committed to making a real difference in our community. That's why I am proud that our work in Nigeria was recognized by Forbes Africa, ranking us as the fourth-best Corporate Social Responsibility (CSR) and Sustainability Company in 2019.

While we are a global business, we operate very locally in each of our 75 markets. Thus, employing local people and establishing good and open relationships with our communities are at the core of our business. As we share in our annual report, this includes, a globally applicable business code of conduct, a strong system to check compliance with local laws and international regulations, a thorough human rights due diligence methodology including impact assessments and mitigation action, the implementation of sustainable procurement, regular engagement with



Community Relations Committees (CRC), as well as an integrity line that is open and available in different languages for our employees, communities and other stakeholder to raise any concerns.

For transparency purposes, we have published these policies and processes on our website:  
<https://www.lafargeholcim.com/additional-esg-resources>.

As the allegations you make cannot be taken lightly, I would appreciate it if you could share more details from your research with us. This would further inform our human rights due diligence, impact assessments and follow-up action. I would like to invite you to meet me and my colleagues from the LafargeHolcim team working on these issues to learn from your feedback and perspectives.

Just like you, I believe in responsible business and look forward to engaging in a meaningful and constructive dialogue together on this.

Kind regards

Dr. Beat Hess  
Chairman of the Board